

PORTSDOWN GROUP PRACTICE POLICY

Title: Data Protection Policy

INTRODUCTION

The Data Protection Act 2018 (DPA) requires a clear direction on policy for security of information within the practice. The policy will provide direction on security against unauthorised access, unlawful processing, and loss or destruction of personal information. The following is a Statement of Policy which will apply.

THE POLICY

- The practice is committed to security of patient and staff records.
- The practice will make available information on Access to Medical Records and Data Protection for the information of patients. This is via the practice website and can be provided on request.
- The practice will take steps to ensure that individual patient information is not deliberately or accidentally released or (by default) made available or accessible to a third party without the patient's consent, unless otherwise legally compliant.
This will include training on confidentiality issues, DPA principles, working security procedures, and the application of best practice in the workplace.
- The practice will undertake prudence in the use of, and testing of, arrangements for the backup and recovery of data in the event of an adverse event.
- The practice will maintain a system of "Significant Event Reporting" through a no-blame culture to capture and address incidents which threaten compliance.
- DPA and any other confidentiality issues will also be discussed at the monthly Management team meeting and information disseminated as appropriate.
- DPA issues will form part of the practice general procedures for the management of risk.
- Specific instructions will be documented within confidentiality and security instructions and will be promoted to all staff.
- The practice adheres to the General Data Protection Regulation (GDPR) and has an appointed DPO and carries our Data Protection Impact Assessment (DPIA's) before any new data practices or change of data processing is undertaken.

A programme sponsored by NHS Digital to monitor urine albumin:creatinine ratio (ACR) annually for patients with diabetes. This enables patients with diabetes to test their kidney function from home. We will share your contact details with Healthy.io to enable them to contact you and confirm that you wish them to send you a test kit. This will help identify patients at risk of kidney disease and help us agree any early interventions that can be put in place for the benefit of your care. If you do not wish to be contacted by Healthy.io, you have the opportunity to say so by replying to the initial text message sent from the practice or when Healthy.io contact you. If you do not wish to receive any further information from Healthy.io then they will delete any data that they hold about you and we will continue to manage your care within the Practice. Further information about this is available at: <https://www.nhs.uk/apps-library/acr-digital-urinalysis/>.