

Portsmouth Group Practice Patient Survey 2020/21

Here are some highlights from our patient survey:

1

78%

of patients have accessed our services since the first COVID lockdown began



2

86%

of patients who have visited our sites said they felt safe



3

81%

of patients who accessed our services during lockdown were happy with the service they received



4

68%

of patients think Portsmouth offer good alternative appointments to enable them to access healthcare



5

72%

The percentage of patients that say we need to keep digital and telephone routine access for their convenience

